

**PUBLIC GRIEVANCE MECHANISM  
LHMC & SMT. SUCHETA KRIPLANI HOSPITAL**

**Level 1**

**Dr. Sunita Mondal, Nodal Officer (Physical Public Grievance)**

Floor: 1<sup>st</sup> Floor, Department of Physiology  
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**Dr. V.K. Sharma, Additional Medical Superintendent, Nodal Officer  
(Online Public Grievance)**

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**Level 2**

**The Director, LHMC & S.K. Hospital**

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**Level 3**

**Dr. Bina Sawhney, APPELLATE AUTHORITY**

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&  
upload of a report - Dr. P. Mitra.

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**PUBLIC GRIEVANCE MECHANISM  
KALAWATI SARAN CHILDRENS' HOSPITAL**

**Level 1**

**Dr. Rakesh Kumar Khanna, Nodal Officer  
(Physical Public Grievance)**

Senior CMO (HAG)  
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**Dr. Sunita Khambra, Additional Medical Superintendent, Nodal Officer  
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**Level 2**

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